

Warehousing Works Wonders

It has been over a decade since Heart of England Training and Apex started working together to train staff. Over this period of time, Apex has seen seven employees progress through an apprenticeship.

The strong relationship between the two businesses is, largely, down to Lynette Crane. Lynette recruits quality apprentices to fulfil a variety of job roles within Apex. Jim Carter, Apex's Operations Manager, said:

"We have always had a close working relationship with Heart of England Training. Lynette produces some excellent candidates for our job roles"

Apex has recently started training warehousing staff on the 'Warehousing and Storage Apprenticeship' with Heart of England Training. This is a new qualification that is being delivered, but is already creating great success stories. Picking, packing, dispatching goods and controlling stock are all part of the day to day tasks.

The assessors are another factor in maintaining the strong bond between company and training provider. During ten years of association with one another, five of Heart of England Training's assessors have worked alongside Apex in guiding learners through apprenticeships. Currently, Donna Parnell delivers Business Administration, whilst Mark Hydon provides training in the Warehouse.



Apex warehousing staff with HOET team

As a result of their excellent work, Apex is presently a holder of the coveted LRQA quality mark. This is given to businesses that have the highest quality assurance.

Jim would recommend Heart of England Training to other businesses due to the effort and standards that they set. Jim said:

"I would recommend! They have found us some great apprentices over the years; many still work and are progressing with us"

Apex is planning on recruiting one more apprentice in their warehouse to be trained up by Heart of England Training.



Apex administration staff with HOET team